

## Managed Services



simplifying **EDI**

### ENTERPRISE EDI SOLUTIONS

Our experience in managed services has been helping companies return funding to the business through more efficient maintenance and operation of EDI. By utilizing our mapping skills and translation infrastructure, you too can strengthen your approach to trading partner compliance and transform your operation to remain focused on your core competencies.

Deploy Quickly  
Simplify Staffing  
24x7 Support  
Reduce Cost

# Technology at work for you

## CONNECTING YOUR BUSINESS TO TECHNOLOGY

Business growth adds to the costs and complexity of managing and communicating with your trading partners. That's why executives continually examine EDI operations. Finding efficient ways to conduct business electronically is key to reducing operational cost and at the same time improving program compliance and trading partner satisfaction. Evaluating alternatives to your current EDI operations, quickly reveals the issues of data integration and transformation. However, it represents a large layer of complexity that can insert delays, errors and cost into your business operation.

Consider the following drains on business resources:

- Up front and on-going costs of software, mapping tools, staff education and IT infrastructure
- Hiring and retaining the hard-to-find mapping resources
- Continuously changing and adding requirements and standards
- Failure to invest in upgrades of software and processes can lead to costly fines and chargebacks and tense trading partner relationships

Whether your company is moving EDI in-house or re-engineering an in-house operation, our Managed Services can help. By delegating your EDI to D&B Global Services, you employ us to create and maintain maps, host the infrastructure, and professionally manage your EDI.

## flexible solutions for B2B challenges

We manage every aspect of EDI. Our managed services, value added network and team of experts work as a seamless extension of your business.

Our e-commerce expertise and management methodologies allow us to deliver the high-quality services you require to conduct business.

- Deploying backup and disaster recovery practices
- Value Added Network provides universal connectivity, increased visibility, real-time alerts and notifications
- The D&B Global infrastructure eliminates the need to consume scarce resources for routine day-to-day operations

We create and maintain trading partner relationships, maps, and processes. Make the D&B Global strengths work for your business.

Our B2B know-how, skilled EDI and systems professionals, proven processes and advanced tools give you seamless electronic communications and improved trading partner relationships at the lowest possible cost.

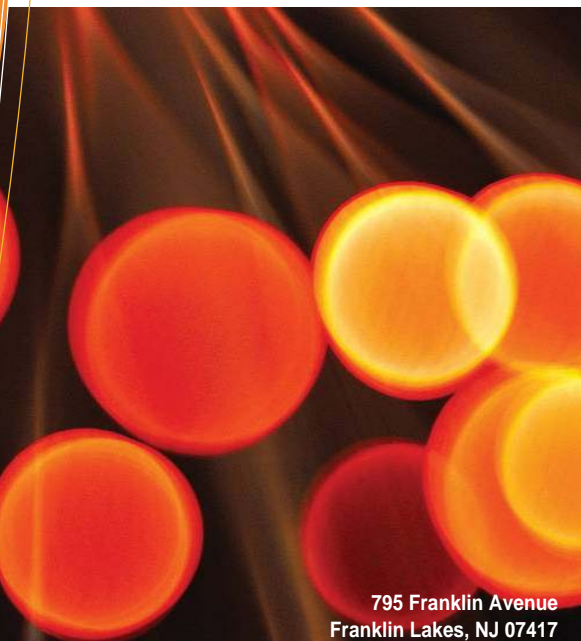
- Our experts ensure efficient operations, technical competency avoiding ad hoc mapping and custom code.
- Our repository of in-production maps enables us to quickly respond to customer and partner changes.
- Our tools and support staff helps insure compliant data and thorough, automated analysis of EDI and data errors.

Relying on mapping professionals relieves you from the resource drain on partnership, maintenance and ever-changing EDI standards.



## KEY BENEFITS OF MANAGED SERVICES

- DEPLOY QUICKLY BY LEVERAGING EXISTING MAPS
- AVOID COSTLY SOFTWARE EXPENSES
- 24X7 SUPPORT, MANAGEMENT, AND MONITORING
- SIMPLIFY STAFFING REQUIREMENTS
- ON-DEMAND EDI MAPPING PROFESSIONALS
- SEAMLESS INTEGRATION TO YOUR APPLICATIONS
- INCREASED VISIBILITY TO MISSION CRITICAL DATA



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